

OUTDOOR & LANDSCAPE LIGHTING

Built to endure. Covered with clarity.

Nerthus Lighting warrants its genuine Nerthus-branded lighting products against defects in materials and workmanship under normal installation, use, and service, subject to the terms below.

Coverage at a glance

Five (5) years for the light fixture and covered components. Fifteen (15) years for the structural housing. The applicable warranty period begins on the date of purchase by the original end-user purchaser, as shown on a valid proof of purchase. In the absence of valid proof of purchase, the warranty period will be calculated from the product's manufacturing date or Nerthus shipment date.

Warranty periods

COVERED ITEM	PERIOD	COVERAGE
Light fixture	5 years	Defects in materials and workmanship in the complete fixture, except where a separate period or exclusion is stated below.
LED light engine, driver, and electrical or mechanical components	5 years	Failure caused by a defect in materials or workmanship under normal rated operating conditions.
Structural housing	15 years	Defects that compromise the structural integrity of the fixture housing. This does not extend the separate finish warranty.
Exterior finish or coating	5 years	Defects in factory-applied finishes, including abnormal peeling, blistering, or delamination caused by manufacturing defects. Normal fading, weathering, patina, staining, and environmental corrosion are not covered.
Nerthus-branded drivers, power supplies, and connectors sold separately	5 years	Defects in materials and workmanship, unless the product literature or sales document states a different period.

If a product-specific sales document issued by Nerthus states a longer warranty period, that longer period applies to that product. A shorter period applies only when clearly disclosed in writing before purchase.

Who and what are covered

This limited warranty is provided to the original end-user purchaser, whether an individual consumer or commercial entity, of a new, genuine Nerthus-branded lighting product purchased from Nerthus Lighting or an authorized seller. A distributor, dealer, contractor, or installer purchasing solely for resale or installation is not the original end-user purchaser. This warranty is not transferable.

Coverage applies only when the product is installed, operated, and maintained in accordance with the applicable Nerthus instructions, electrical ratings, product specifications, and local codes, and is used for its intended application and environment.

What Nerthus will do

If a covered defect is confirmed during the applicable warranty period, Nerthus Lighting will, at its sole discretion:

- repair the defective product or component;
- provide a replacement product or component of comparable function and value; or
- if repair or replacement is not commercially practical, refund the original purchase price upon authorized return of the product.

Replacement parts and products are subject to availability and may differ in appearance, finish, dimensions, or specification from the original while providing comparable function. A repaired or replaced item is covered for the remainder of the original warranty period; the warranty period does not restart.

What is not covered

- Normal wear and tear, cosmetic aging, scratches, dents, discoloration, fading, weathering, chalking, or natural patina.
- Corrosion, staining, or deterioration caused by salt spray, chemicals, fertilizers, pool or spa chemicals, hard water, pollutants, coastal or marine exposure, soil conditions, or dissimilar-metal contact, unless the product is expressly rated in writing for that environment.
- Damage caused by accident, abuse, misuse, neglect, vandalism, acts of nature, fire, flood, lightning, freezing, impact, or other external causes.
- Operation outside the product's stated voltage, current, temperature, dimming, load, or environmental ratings, including power surges and supply irregularities.
- Improper design, selection, storage, transport, installation, wiring, sealing, drainage, ventilation, commissioning, maintenance, cleaning, or repair.
- Unauthorized alteration, modification, opening, disassembly, or use with incompatible or non-approved controls, lamps, drivers, connectors, chemicals, or components.
- Water ingress caused by field connections, cable damage, failed drainage, incorrect glands or seals, or installation contrary to product instructions.
- Products with removed, altered, or illegible model, serial, date, or traceability markings; counterfeit products; samples; and products sold "as is."

Third-party products or components are covered only by the original manufacturer's warranty, if any. Consumables and replaceable non-LED lamps are not covered unless expressly stated in writing.

Making a warranty claim

Contact the authorized seller from whom the product was purchased. If that seller is unavailable, contact Nerthus Lighting using the details below. Submit the claim promptly after discovering the alleged defect and include:

1. valid proof of purchase showing the authorized seller, original end-user purchaser, and purchase date;
2. the product model and, where available, serial, batch, or date code;
3. a concise description of the defect, installation, application, and operating conditions; and
4. clear photographs or video of the product, defect, wiring, driver, connections, and installation context, as requested.

Nerthus may request additional information, electrical test results, or inspection of the installation or product. Do not return any item until Nerthus issues return authorization and instructions. Unless prohibited by law, the claimant is responsible for safe removal, packaging, and transportation to the designated service location. Unauthorized returns may be refused. Nerthus may, at its sole discretion and without creating an ongoing obligation, cover outbound freight for a confirmed warranty replacement.

Warranty support

Nerthus Lighting · Calgary, Canada
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Exclusive remedy and limits

The remedies stated in this limited warranty are the purchaser's exclusive remedies for a covered defect. Unless required by applicable law, coverage does not include labor, contractor charges, access equipment, scaffolding, site restoration, removal, reinstallation, troubleshooting, travel, shipping, loss of use, lost profits, or damage to property or other equipment.

TO THE FULLEST EXTENT PERMITTED BY LAW, NERTHUS LIGHTING WILL NOT BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY, PUNITIVE, OR CONSEQUENTIAL DAMAGES ARISING FROM THE PRODUCT OR ITS USE, WHETHER BASED ON WARRANTY, CONTRACT, TORT, OR ANY OTHER LEGAL THEORY.

TO THE FULLEST EXTENT PERMITTED BY LAW, ANY IMPLIED WARRANTY, INCLUDING MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE SHORTER OF THE APPLICABLE STATUTORY PERIOD OR THE DURATION OF THIS WRITTEN WARRANTY.

Some provinces, territories, or states do not allow limits on implied warranties or the exclusion or limitation of incidental or consequential damages. In those jurisdictions, the applicable limitation may not apply. This warranty gives the purchaser specific legal rights, and the purchaser may also have other rights that vary by jurisdiction. Nothing in this warranty excludes, restricts, or modifies a right or remedy that cannot lawfully be excluded, restricted, or modified.

No dealer, distributor, installer, sales representative, or other person is authorized to amend this warranty on behalf of Nerthus Lighting. Any amendment must be in a written document issued by an authorized representative of Nerthus Lighting.

ISSUED BY

Nerthus Lighting

Calgary, Canada